



Connected Equipment Warranty

PowerShield SafeGuard & Defender Warranty

This warranty is solely for Equipment that is connected to the PowerShield SafeGuard and Defender range herein referred to as the “Product”. The warranty for the actual Product can be found with the Product or on our website at www.powershield.com.au This Connected Equipment Warranty herein referred to as “CEW” warranty is valid only for the original end user of the Product and does not confer any rights of any other persons. This CEW is only valid in Australia. The original end user must retain all the original receipts for both the Product as well as the receipts for the connected equipment. Failing to produce all receipts will automatically void all warranties. The receipts must clearly be in the name of the end user, failing this will void all warranties. The warranty period of the connected equipment is for a period of one year from the date of purchase of the Product. The maximum value of the warranty of CEW will be as per the literature stated on the particular Product packaging.

During the warranty period Power Shield Pty Ltd will at its option repair or replace any defective connected equipment that has occurred only as a result of a voltage transient. Power Shield Pty Ltd will at its sole discretion not warrant any Product (or it’s connected equipment) that has been tampered with, abused, misused or modified in way whatsoever. Power Shield Pty Ltd will at its sole discretion not warrant any Product (or its connected equipment) that it deems in its sole opinion was not used for the purpose or under the conditions that it was intended for. This warranty is additional to and shall not affect the consumer’s statutory rights under applicable national or state laws in force which cannot be excluded or modified, nor the consumer’s rights against the retailer arising from its sales / purchase contract. Power Shield Pty Ltd will at its option repair or replace connected equipment to the value of the amount stated on the relevant product packaging which is damaged only as a result of a transient voltage surge, spike or lightning strike while it has been properly connected through a functioning Product to a properly wired power line with protective ground.

Power Shield Pty Ltd will spend to repair or replace the damaged connected equipment, at its option, an amount equal to the fair market value of the damaged equipment or the original price of the equipment, whichever is less up to the maximum set forth for the specific Product limit. Fair market value of the equipment shall be the current retail depreciated value of the equipment or similar equipment as determined solely by Power Shield at the time that it approves a claim.

Power Shield Pty Ltd and or its insurer reserves the right to review the damaged Product, the connected equipment and the site where the damage occurred. Damaged equipment must remain available for inspection until the claim is finalized. Power Shield Pty Ltd is not obliged to provide a specific time frame for finalizing claims. When requested by Power Shield Pty Ltd the purchaser shall be required to ship the damaged Product and the damaged equipment to Power Shield Pty Ltd nominated address at the purchasers cost. Power Shield Pty Ltd reserves the right to negotiate the cost of repairs. Whenever claims are settled Power Shield Pty Ltd has the right to be subrogated under any insurance policies the claimant may have.

The CEW does not protect against Natural Disasters (other than lightning) such as flood or earthquake or against war, vandalism, theft, normal-use wear and tear, erosion, depletion, obsolescence, abuse, damage

THE AUSTRALIAN UPS COMPANY



due to low voltage disturbances (i.e. brownouts or sags), non-authorized program, or system equipment modification or alteration.

In no event shall Power Shield Pty Ltd or any of its officers be liable for consequential or indirect losses, including lost business, loss of profits, loss of service, loss of software, loss of information, damage to any computer media other than hardware.

To file a claim against the PowerShield Connected Equipment Warranty, you must take the following steps:

1. You must have an original receipt with the date of purchase of the Product and of the connected equipment.
2. Contact Power Shield Customer Service Representatives at 1300-305-393 within 15 days of the Occurrence.
3. Be prepared to provide the following information:
 - a. The model number of the Product.
 - b. The serial number of the Product.
 - c. The type of equipment that was connected.
 - d. The model numbers and serial numbers of the equipment that was connected to the Product at the time of the occurrence.
 - e. The date and time of the Occurrence.

Your PowerShield Customer Service Representative will then instruct you on how to proceed with your claim.

Conditions subject to change without notice

